



PRO REMOVER™ II

2. MANUFACTURER

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3. PRODUCT DESCRIPTION

PRO REMOVER II is designed to safely remove PRO GROUT XTREME™ epoxy grout residue from tile and stone surfaces.

Features

- ♦ Use to remove PRO GROUT XTREME™ epoxy grout residue
- ♦ Works on all epoxy grouts
- ♦ Use on ceramic, porcelain and most natural stone and quartz surfaces
- ♦ Use on countertops, floors, backsplashes and walls
- ♦ Won't remove epoxy grout lines
- ♦ Safe on concrete
- ♦ Viscous formula for a long lasting action and vertical application
- ♦ Slow evaporation for a long term action
- ♦ Low odor
- ♦ Safe on metals
- ♦ No VOC
- ♦ For interior and exterior institutional, commercial and residential applications
- ♦ Biodegradable. In conformity with OCDE 301 E rule
- ♦ Meets Ecologic Environmental standards for Removers, Paints & Varnishes
- ♦ Meets Chemical Remover for Organic Coating test ASTM D6189-97

Packaging

Ready-to-Use Formula: 946 mL (32 oz) bottle [PD1900-01];

4 L (1.05 US gal) bottle [PD1900-04]

Limitations

- ♦ Works best at temperatures between 10°C (50°F) and 35°C (95°F).
- ♦ Does not remove epoxy grout lines.
- ♦ Do not use over MDF planks and boards.
- ♦ May affect sealer in place.



4. TECHNICAL DATA

Applicable Standards

For Additional Information, please refer to the most recent TCNA handbook for ceramic tile installation or the TTMAC Specification Guide 09 30 00 Tile Installation Manual, or visit our website at www.proma.ca.

WORKING PROPERTIES (@23° C [73° F] and 50% RH)

Working time

24 - 48 hours after grouting	15 minutes - 1 hour
72 hours or more after grouting	30 minutes - 2 hours

PHYSICAL PROPERTIES (@23° C [73° F] and 50% RH)

VOC content	0 g/100 ml
Color	Whitish
Odor	Low odor
Approximate coverage	Varies with the surface condition.
Shelf life	24 months if kept in its original unopened packaging and stored in a dry location. Protect from freezing.



5. USAGE

Mixing

No mixing required. PRO REMOVER II comes in a ready-to-use container.

Working Time

Epoxy Grout Residues:

24 – 48 hours after grouting: 15 minutes - 1 hour

72 hours or more after grouting: 30 minutes - 2 hours

Note: Time exposure may vary with the chemical composition and the thickness of the grout residues, as well as the room temperature and if the surface is vertical or horizontal.

Application

Note: Test on a small area to determine ease of application and desired results. Wear gloves and safety glasses when using this product, and protect neighboring areas against unexpected contact with product to avoid possible damage.

1. Pour remover on to the surface and spread with a nylon scuff pad.
2. Use a black scuff pad on ceramic, porcelain, vinyl - LVT and natural stone surfaces other than marbles and calcareous stones.
3. Use a white scuff pad on marbles, calcareous stones and soft surfaces sensitive to abrasion.
4. Let the solution work 15 to 30 minutes. Work in sections – do not allow the stripping solution to dry on the surface.
5. When the residues start to be released, add an equivalent amount of warm to hot water on the surface and scrub the surface until the surface is free from any residues. Avoid scrubbing the joints as much as possible to avoid partially stripping them.
6. Remove the solution with a wet vacuum, rinse thoroughly and pick up.

Application Issues

Grout Residue Still Visible on Tiles After Cleanup

Main causes

- ♦ Not enough PRO REMOVER II was used on the residues to allow proper reaction and removal.
- ♦ Not allowing enough time for PRO REMOVER II to work properly.
- ♦ Not adequately rinsing the surface of the tiles with the appropriate scuff pad to remove all traces of grout and PRO REMOVER II residues.

Corrective measures

- ♦ Dry scrub the surface with a black nylon scuff pad (use a white scuff pad on marbles, calcareous stones and soft surfaces sensitive to abrasion) and rinse with a 25% concentrated solution of PRO DECAP™ (see respective data sheet for details). Wipe surface with a white paper towel to make sure there is no residue left on the surface.
- ♦ Go through the PRO REMOVER II stripping procedure again making sure the quantity of remover used is enough, the time of action is sufficient and the rinsing procedure is done properly.

Health and Safety

Refer to the Safety Data Sheet (SDS) for complete details.

6. AVAILABILITY AND COST

PROMA products are widely available in Canada and the Northeast United States. To find a distributor of PROMA products, call **toll-free: 1.866.51.PROMA (77662)**.

7. WARRANTY

PROMA warrants that this product is manufactured using quality raw materials and is of merchantable quality and suitable for the purpose for which it was intended. PROMA's liability under this warranty shall be limited to the replacement of its product proven to be defective. Neither seller nor manufacturer shall be liable for any injury, loss or damage, direct or consequential, arising from the use of/or the inability to use this product.

8. TECHNICAL SERVICE

For more detailed information on this product, please contact our technical department for proper recommendations and job field assistance. **Toll-free: 1.866.51.PROMA (77662)**.

9. FILING SYSTEM

Additional information is available upon request, or by visiting www.proma.ca.

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