



PRO HARDWOOD CLEANER™

2. MANUFACTURER

PROMA Adhesives Inc.

9801, Parkway, Anjou, Quebec Canada H1J 1P3
 Tel.: 514.852.8585
 Fax: 514.852.8225
 Toll-free: 1 866.51.PROMA (77662)
 Email: info@proma.ca
 Web: www.proma.ca

3. PRODUCT DESCRIPTION

PRO HARDWOOD CLEANER is a neutral cleaner designed for routine cleaning of hardwood and engineered wood floors as well as for laminate floors surfaces.

Features

- ◆ No phosphates or ammonia
- ◆ Fast evaporation
- ◆ Lemon scent
- ◆ No rinsing required
- ◆ Won't damage varnishes, waxes and acrylic floor finishes
- ◆ Leaves no streaks or soap residues
- ◆ Meets Cleaning Performance test ASTM D4488-95-A5
- ◆ Meets Yellowness of Polymer-Based Solar Screen/Window Film Performance test ASTM E313-05
- ◆ Meets Window cleaning Performance test CSPA DCC-09
- ◆ Biodegradable – In conformity with OCDE 301 E rule
- ◆ Meets Environment Ecologic standards for Degreaser Cleaners
- ◆ For institutional, commercial and residential applications

Packaging

Ready-to-Use Formula:
 700 mL (23.6 oz) bottle; 4 L (1.05 US) gal bottle; 20 L (5.25) US gal pail

Refill:
 100 mL (3.4oz) refill bottle

Cleaning Kit:
 700 mL (23.6 oz) bottle plus telescopic mop with microfiber cloth

Concentrate:
 946 mL (32 oz) bottle; 2 L (2.1 US qt) bottle; 4 L (1.05 US) gal bottle; 20 L (5.25) US gal pail

Recommended Surfaces

- ◆ Pre-varnished Hardwood & Engineered wood
- ◆ Varnished Hardwood
- ◆ Laminates

Limitations

- ◆ Best performance at temperature between 15°C (60°F) and 30°C (86°F).
- ◆ Not designed for traditional oiled wood surfaces.
- ◆ For deep cleaning, use concentrate formula full strength.



4. TECHNICAL DATA

Applicable Standards

For Additional Information, please refer to the most recent TCNA handbook for ceramic tile installation or the TTMAC Specification Guide 09 30 00 Tile Installation Manual, or visit our website at www.proma.ca.

PHYSICAL PROPERTIES (@23° C [73° F] and 50% RH)

VOC content	0 g/L
Odor	Lemon scent
Approximate coverage	Varies with the concentration of cleaner used and the surface condition.
Shelf life	24 months if kept in its original unopened packaging and stored in a dry location with temperatures between 10°C (50°F) to 30°C (86°F). Protect from freezing.

5. INSTALLATION

Prevention Measures

PERSONAL SAFETY

- ◆ Wearing of gloves, safety glasses and appropriate clothing to prevent skin contact when using the product is always recommended.
- ◆ Please follow safety guidelines outlined in the "CAUTION" section indicated on the bottle (see hereunder).



NEIGHBORING AREA PROTECTION

- ◆ Always protect the neighboring working area against unexpected contact with the product to avoid irreversible damage or alterations that could only be restored by its replacement.

PREREQUISITE CONDITIONS

- ◆ Test first on a small and adequate surface, to assess results.

First time user, without preliminary testing.

- ◆ Never use the product for the first time on a large area without preliminary testing.
- ◆ Usage of the product on a sensitive material could alter irreversibly the material that would only be restored by its replacement.

Methods of Application

Cleaning floors using the ready-to-use formula in a spray gun bottle a telescopic mop and a microfiber cloth:

- ◆ Spray directly on a damp Microfiber Cloth and wipe the floor.
- ◆ To refill the 700 mL (23.6oz) spray gun bottle, pour the 100 mL (3.4oz) recharge and complete with tap water.

Cleaning using the concentrated formula with a bucket and mop:

- ◆ Mix 118 mL (4 oz) of concentrated cleaner with 1.89 to 3.78 litres (½ to 1 gallon) of warm water.
- ◆ Wring out the mop well before cleaning the surface.
- ◆ For stubborn stains, let the solution work 1 to 2 minutes, scrub and wipe.
- ◆ Increase concentration of cleaning solution if needed.

Application Issues

Visible residues or streaks after cleaning

This problem is sometimes seen when a cleaner of another brand was used in the past or when cleaning is performed on a new installation.

Main causes

- ◆ New floor: we sometimes see a manufacturing residue that remains on the surface even after the first cleaning procedure.
- ◆ Existing floor which was maintained in the past with a cleaning product of another brand: residues or streaks may appear after cleaning with PRO HARDWOOD CLEANER when the cleaning product used in the past up to now contained soap or other chemicals such as waxes or lubricants that were present on the surface but not necessarily very apparent.

Corrective measures

- ◆ Deep cleaning needs to be performed with the concentrated formula of the PRO HARDWOOD CLEANER and also using White nylon scuff pads.
- ◆ If after performing this procedure, streaks or residues are still apparent, you will need to repeat the cleaning procedure and wipe dry the surface with a white paper towels or by using a 25% concentrated solution of PRO DECAP following the same procedure.

Disposal

Excess cleaner and soiled cleaning solution may be disposed into sewers.

Health and Safety

Refer to the Safety Data Sheet (SDS) for complete details.

6. AVAILABILITY AND COST

PROMA products are widely available in Canada and the Northeast United States. To find a distributor of PROMA products, call **toll-free: 1.866.51.PROMA (77662)**.

7. WARRANTY

PROMA warrants that this product is manufactured using quality raw materials and is of merchantable quality and suitable for the purpose for which it was intended. PROMA's liability under this warranty shall be limited to the replacement of its product proven to be defective. Neither seller nor manufacturer shall be liable for any injury, loss or damage, direct or consequential, arising from the use of/or the inability to use this product.

8. MAINTENANCE

Product requires no special maintenance.

9. TECHNICAL SERVICE

For more detailed information on this product, please contact our technical department for proper recommendations and job field assistance. **Toll-free: 1.866.51.PROMA (77662)**.

10. FILING SYSTEM

Additional information is available upon request, or by visiting www.proma.ca.

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